



FRESHFORCE

A SOLUTION OF FEEDING TAMPA BAY



DISTRIBUTION/OPERATIONS TRAINING PROGRAM

Through the Distribution/Operations Training Program, students will represent Feeding Tampa Bay as a customer service representative to all partner agencies, donors, and the public. Training will include processing orders, shipping/receiving, loading/unloading, picking, storing, and handling all inventories in accordance with all applicable OSHA safety policies, procedures, standards, and program guidelines, as well as general equipment and facility maintenance.

Over an 8-week training period, students will learn how to operate equipment (stand up forklift, sit down forklift, cherry picker, electric pallet jack), build computer skills, learn ServSafe guidelines, complete order fulfillment in cold storage and dry storage, and count and receive inventory. Courses will also cover life skills, financial literacy, and customer service to prepare candidates for the workforce.

PROGRAM TRAINING HOURS AND STIPEND

- Length of Training (8 Weeks)
- 240 Hours of Instruction (90 Classroom/150 Hands-On)
- Stipend: \$12.00/hour (6 hours per day)
- Stipend paid every 2 weeks

TRAINING FACILITY

The Distribution/Operations Training Program will be held at Feeding Tampa Bay between the hours of 8:30 AM - 3:00 PM, Monday-Friday.

PROGRAM OUTCOMES

Each participant that completes the Distribution/Operations Training Program will receive at least 6 certifications:

- MSSC CLA Certification (Certified Logistics Associate)
- MSSC CLT Certification (Certified Logistics Technician)
- OSHA-10 Certification
- Forklift Certification (4 lifts)
- ServSafe Food Handler's Certification
- Employment Readiness/Life Skills Training/Customer Service

If you have any questions about the program, please contact Mike Perkins at mperkins@feedingtampabay.org or 813-596-5943.



FeedingTampaBay.org

