

Introducing Suite Commerce Advanced (SCA)



redefining what it means **to feed our region**

New Inventory + logistics software

NetSuite

FTB's inventory and finance software

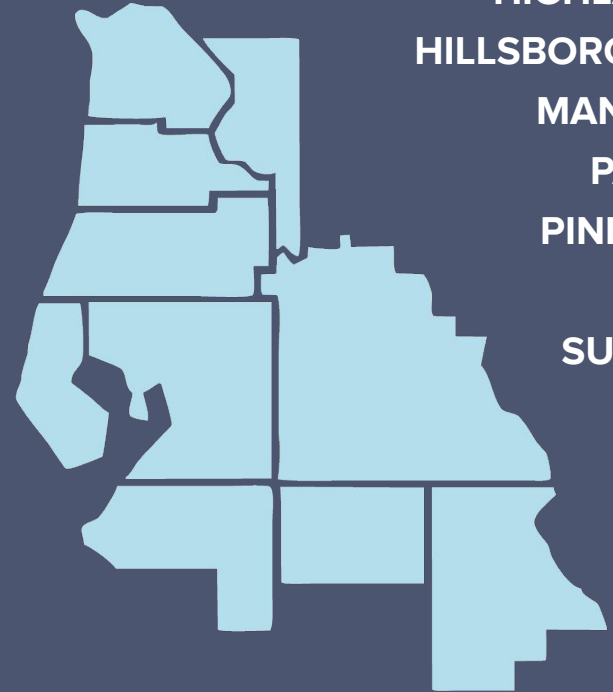
SCA

FTB's online ordering platform for partners that syncs to NetSuite



#levelup

- Streamlined ordering
- Digital Delivery Tickets
- Netsuite/SCA Launched
August 6th 2025



CITRUS
HARDEE
HERNANDO
HIGHLANDS
HILLSBOROUGH
MANATEE
PASCO
PINELLAS
POLK
SUMTER

Major Changes



Healthcare Partners will soon order directly through FTB

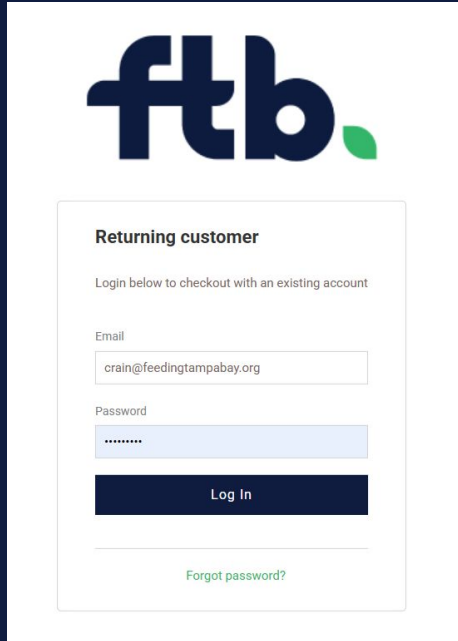


Digital Delivery Tickets



Automated email notifications

Introducing Suite Commerce Advanced (SCA)



The screenshot shows the FTB logo at the top, consisting of the letters 'ftb' in a bold, dark blue font with a green dot. Below the logo is a white rectangular box containing the following elements:

- Returning customer**: A heading in bold black text.
- Login below to checkout with an existing account

: A line of smaller black text.
- Email**: A label above a text input field containing the email address 'craln@feedingtampabay.org'.
- Password**: A label above a password input field filled with blue dots.
- Log In**: A dark blue button with white text.
- [Forgot password?](#): A green link at the bottom.

- Online ordering platform for FTB partners
- This has replaced an old system called Agency Express

Currently, FTB places orders for you through SCA.

SCA



Returning customer

Login below to checkout with an existing account

Email

Password

[Log In](#)

[Forgot password?](#)

- Logins created for the first and second contacts of each agency
- Will automatically send you an email upon creation of login.



We will let you know when to expect this email

SCA Email



it's possible.

Welcome to the **Feeding Tampa Bay Agency Portal!**

Hello Kirdsall Baylie,

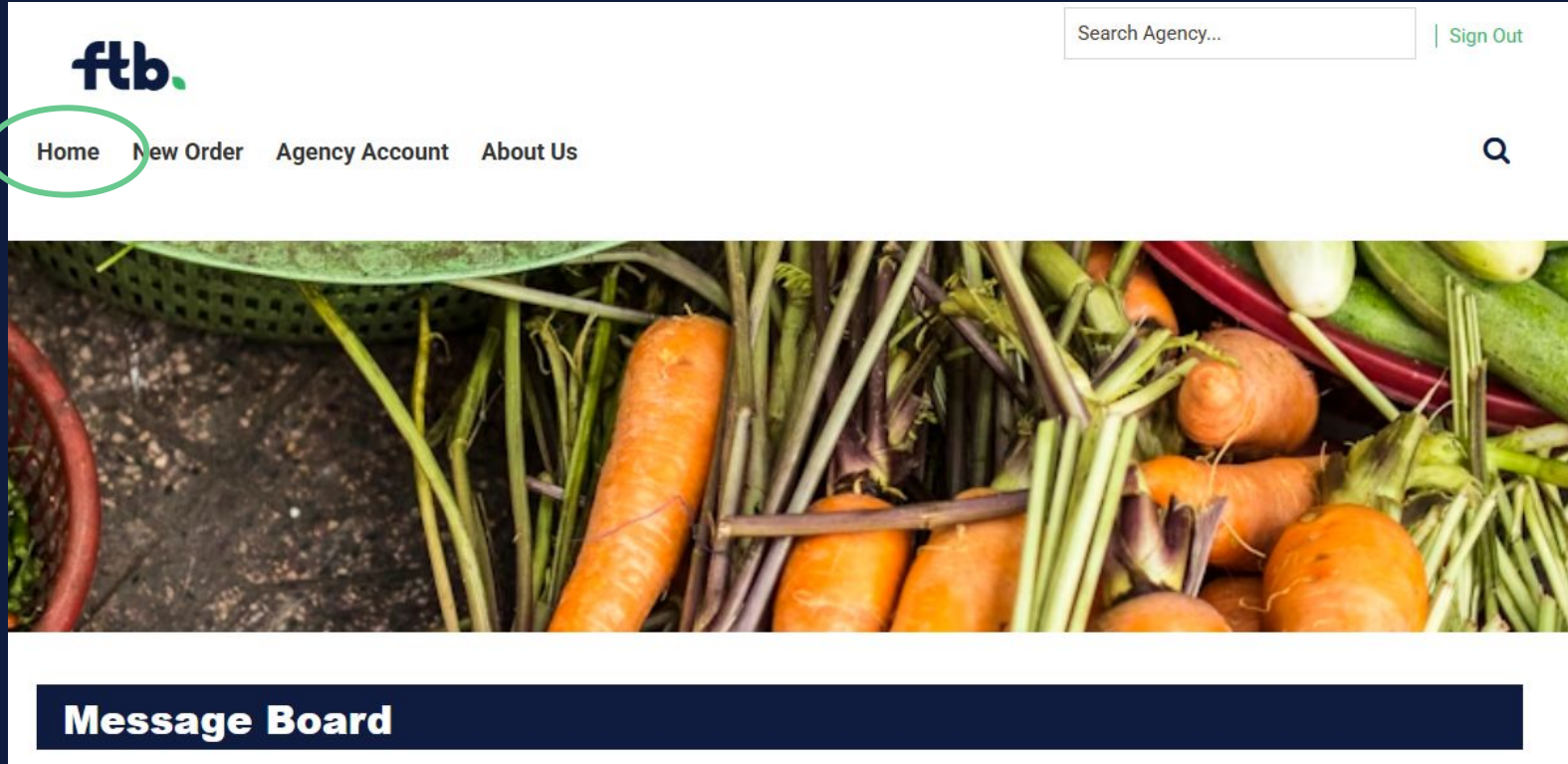
Welcome! You now have access to shop on the Feeding Tampa Bay [Agency Portal](#).

Your email address ftbtest@gmail.com will be your username for login purposes.

Please use the **Forgot Password link** to set your password or log in for the first time.

**This is an automated message.*

SCA: Home Page



SCA: Create Order



[Sign Out](#)

[Home](#)

[New Order](#)

[Agency Account](#)

[About Us](#)



**Message Board**

SCA: Schedule Delivery



Shopping for: **Clarissa's Magical School Pantry** | [Sign Out](#)

[Home](#) [New Order](#) [Agency Account](#) [About Us](#)

Clarissa's Magical School Pantry

--Select Category--

--Select Category--

--Select Category--

Food Rx Delivery

■ Holiday ■ Order ■ Unavailable

Jul 3 – 4, 2025

today

<

>

	MON 6/30	TUE 7/1	WED 7/2	THU 7/3	FRI 7/4
08:30 am					



Recurring Appointments:

Date/Time: 9/5/2025 09:00:00 am

Appointment Type: Food Rx Delivery

Begin Order

A window will auto populate after selecting Food Rx Delivery. It will reflect your regular delivery day. (the delivery time does not matter)

SCA: Shopping

[Home](#) [New Order](#) [Agency Account](#) [About Us](#)

Narrow By

Nutrition Ranking

☐ (05) NYR Not Yet Ranked

☐ (06) NF - Non-food Item

Item Class

☐ Food Rx

Est. Weight:0.00

Date/Time: 09/04/2025 6:00:00 am - 09/04/2025 7:00:00 am

Appointment Type: Food Rx Delivery

Appointment Cut off Time: 08/29/2025 4:00:00 pm

Relevance

View Cart

ID	Description	Nutr.	Unit	Wgt.	Price	Max Qty.	Case Qty.	Add to Cart
15952	FOOD RX, Ground Turkey 12-12 Ct	O	CASES	12	\$34.27	217	0	
010794	FOOD RX, Healing Bags, NA, Tan -	O	EACHES	0.25	\$0.00	190	0	
010795	FOOD RX, Healing Bags, GY, Gray -	O	EACHES	0.25	\$0.00	587	0	
010516	FOOD RX, Bento Boxes, FTB -40ct	O	CASES	20	\$0.00	2	0	
010242	FOOD RX, Bags, Thank You -1000 Ct	O	CASES	12	\$0.00	61	0	
	FOOD RX, Vegetables, Mixed							

SCA: View Cart

09/04/2025 06:00 am - 09/04/2025 07:00 am

(1 Product)

Est. Weight: 27.90

Total: \$23.59

Appointment Type: Food Rx Delivery

Appointment Cut off Time: 08/29/2025 4:00:00 pm

Checkout

Continue Shopping

Cancel Appointment

ID	Description	Nutrition	Weight	Price	Max Qty.	Case Qty.	Actions
270175	FOOD RX, VEGETABLES, MIXED	O	27.90 lb	\$23.59	146	1	

SCA: Review Cart

Clarissa's Magical School Pantry

Date/Time: 07/08/2025 8:00:00 am - 07/08/2025 8:30:00 am

Appointment Type: Agency Dry/Perishable Pickup

Appointment Cut off Time: 07/03/2025 4:00:00 pm

Shipping Address:
6040 santa Monica Dr
Tampa FL 33615
US

Review Your Order

ID	Description	Nutrition	Unit	Weight	Case Qty.	Price
150764	TUNA, IN WATER, CHUNK LIGHT 48-48/5 oz	●	CASES	95.80	5	\$160.78
270718	TOMATOES, DICED, CANNED 6-6/6 lb	●	CASES	190.00	5	\$0.00
270001	CORN 24-24/14.5 oz	●	CASES	90.00	5	\$0.00

Comments

Please, add your comments here.

Payment Method

Invoice

Terms

Due on receipt

Edit Cart

Summary

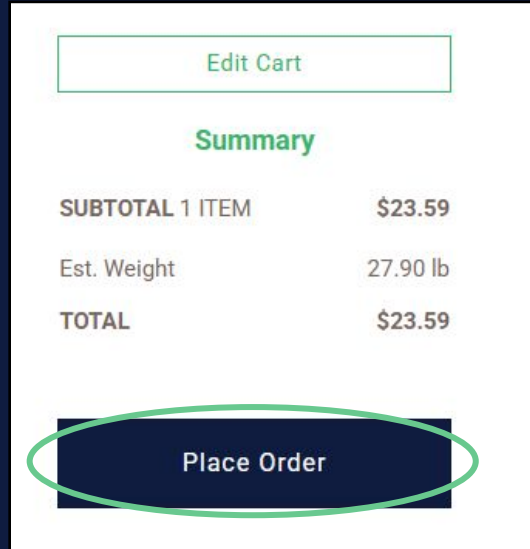
SUBTOTAL 15 ITEMS\$160.78

Est. Weight375.80 lb

TOTAL\$160.78

Place Order

SCA: Submit



The screenshot shows a checkout summary page. At the top, there is a button labeled "Edit Cart". Below it, the word "Summary" is displayed in green. The summary table lists the following items:

SUBTOTAL 1 ITEM	\$23.59
Est. Weight	27.90 lb
TOTAL	\$23.59

At the bottom of the summary, there is a dark blue button labeled "Place Order", which is highlighted by a green oval.

In the Checkout page, do a final review of all appointment and item details to ensure they are correct.
Add any comment (optional) and click Place Order.

Reminders



**30 minutes to submit
your order**



**Appointments are
available 1 week out**

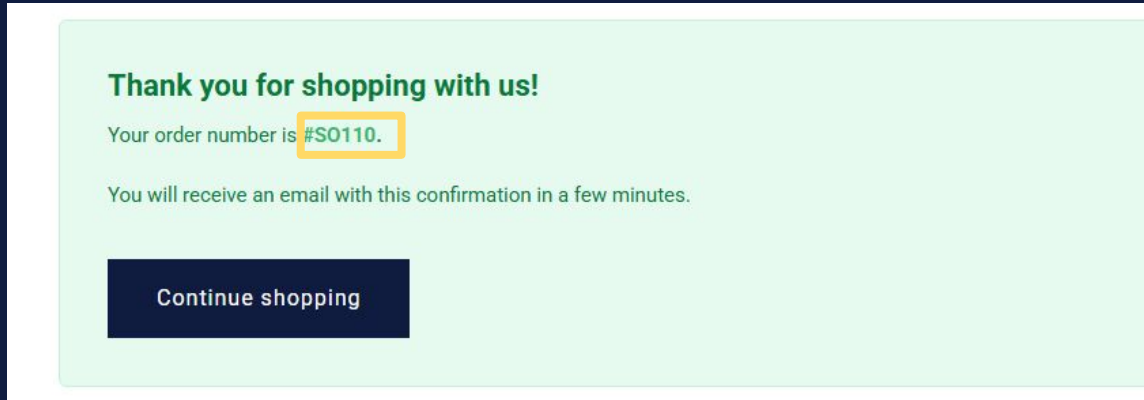


**Produce will continue
being submitted
through jotform every
Wednesday**



**Orders in SCA are due 1
week before your
delivery**

SCA: Check Out Completed



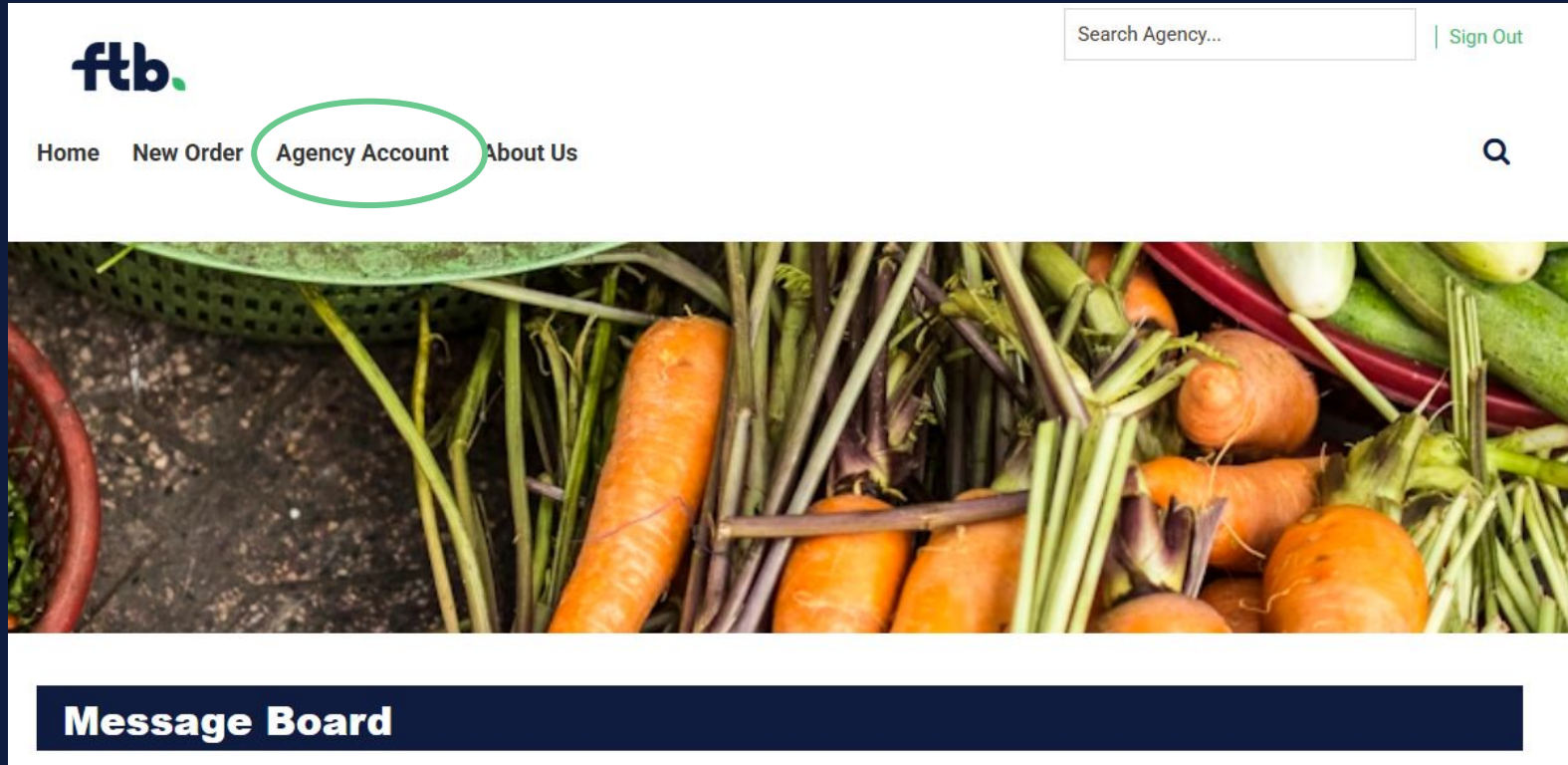
You will receive an email from no-reply@feedingtampabay.org confirming your order details and estimated cost.

A **Sales Order** confirmation will be emailed to you:

- After submitting an order
- After FTB has filled your order

THIS IS NOT YOUR FINAL INVOICE

SCA: Agency Account



SCA: Unsubmitted Orders

UNSUBMITTED ORDERS

ORDER HISTORY

INVOICES

RETURNS

PRINT A STATEMENT

VIEW SHOPPERS

Unsubmitted Orders for Clarissa's Magical School Pantry

New Order

Your order will not be processed until you check out.

You do not have any unsubmitted orders.

SCA: Order History

UNSUBMITTED ORDERS

ORDER HISTORY

INVOICES

RETURNS

PRINT A STATEMENT

VIEW SHOPPERS

Order History

Open

All

From



to



Sort By Date



Order No.	Date	Amount	Weight	Appt Type	Status
S0110	07/08/2025	\$160.78	375.8 lbs	Dry/Perishable Pickup	Pending Fulfillment
S0105	07/01/2025	\$0.00	930 lbs	Dry/Perishable Pickup	Pending Fulfillment
S0104	06/30/2025	\$0.00	930 lbs	Dry/Perishable Pickup	Pending Fulfillment

SCA: Order Status

Status Name:	What it Means:
Pending Fulfillment	Order has been sent to Foodbank
Fulfilled	Order has been delivered/picked up & signed
Billed	Order has been invoiced

Delivery Note Sample

feeding
TAMPA BAY

Barcode

Shipping Reference: 0000106

Shipped From
3624 Causeway Blvd
Tampa
FL
33619

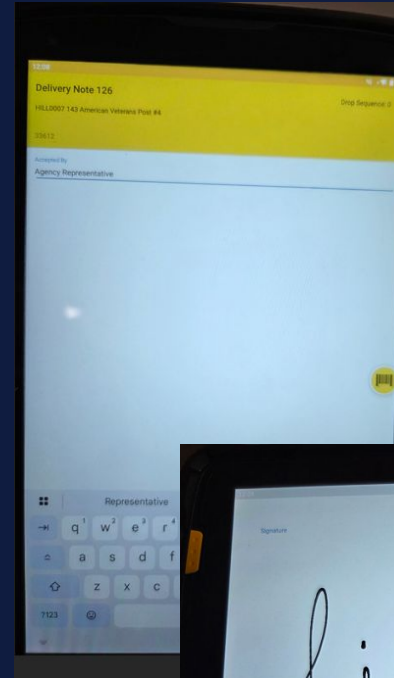
Order Date 07/22/25
Order Number SO238
Tracking Number
Ship Date 07/30/25
Company Name HILL0244

Ship To
780 Thorntonassa Elementary School
10050 Skewlee Rd.
Tampa
FL
33592

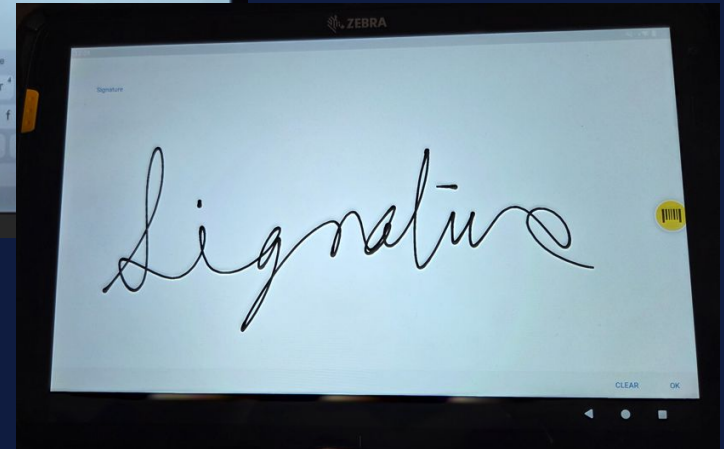
Code	Description	UOM	Ordered	Back Ordered	Shipped	Weight
270720	CHILD HUNGER, Beans, Green, No Salt	CASE	5.00	0.00	5.00	135.95
230784	CHILD HUNGER, Peanut Butter, Creamy	CASE	5.00	0.00	5.00	76.35
150690	CHILD HUNGER, Chicken, White, Chunk	CASE	5.00	0.00	5.00	53.00
Pallet Weight						150.00
Shipment Weight						415.30

If there are any missing or damaged items, **notate on the shipping note**

the driver can adjust the digital sales order



Delivery note
is for drivers
only - do not
keep



SCA: Invoices

Emailed to you *after* accepting delivery (different from sales order and will reflect true amount delivered)

UNSUBMITTED ORDERS

ORDER HISTORY

INVOICES

RETURNS

PRINT A STATEMENT

VIEW SHOPPERS

Invoices

Open

Paid in Full

From



to



By Close Date



Invoice No.

Date

Close date

Amount

Invoice #INV730

06/06/2025

06/06/2025

\$0.00

Invoice #INV712

04/01/2025

04/01/2025

\$0.00

SCA: Statements

UNSUBMITTED ORDERS

ORDER HISTORY

INVOICES

RETURNS

PRINT A STATEMENT

VIEW SHOPPERS

Print a Statement

Required *

Statement date *

2025-07-03



Start date (optional)



☐ Show only Open Transactions

Check this box to include only transactions that are not yet paid in full

Download as PDF

SCA: Approved Shoppers

UNSUBMITTED ORDERS

ORDER HISTORY

INVOICES

RETURNS

PRINT A STATEMENT

VIEW SHOPPERS

Agency Shoppers

First Name	Last Name	Email
Clarissa	Rain	crain@feedingtampabay.org

Live Demo: SCA

[Weblink](#)



This demo was created by our agency relations team. Details will differ, but feel free to watch to get another overview.

feeding
TAMPA BAY

it's possible.™